

2020 EMS Billing Services RFP – Q & A

1) Please provide the following for each call type (annual volume/run mix):

Call Type	Fee	Call Volume
ALS Emergency (A0427)	725.90	228
ALS Non-Emergency (A0426)	0	0
BLS Emergency (A0429)	641.70	52
BLS Non-Emergency (A0428)	0	0
ALS 2 (A0433)	901.10	13
SCT (A0434)	0	0
Treatment No Transport (A0998)	125.20	53
Mileage (A0425)	18.10	TOTAL: 346

2) When was the last time your fees were updated? **2019, Yearly updates with the annual budget and approved by City Council.**

3) What is your average loaded mileage? **11 miles**

4) Please provide the following for each payor category (most recent fiscal year):
 *these are average monthly numbers

Payor Category	Gross Charges	Net Charges	Net Collections
Medicare	4,187.21	0	4187.21
Medicaid	701.78	0	701.78
Commercial	2345.39	488.74	1856.65
Self--Pay	2318.97	800.00	1518.97
Total	9553.35	1288.74	8264.61

5) Please provide the following for each payor category (most recent fiscal year):

Payor Category	Payor Mix
Medicare	33.5%
Medicaid	1%
Commercial	47%
Self-Pay	18.5%
Total	100%

6) What is the current pricing of the incumbent vendor? **10.5 % of collections**

7) What is your current process for depositing payments into the City's bank account? **All monies are sent to City account through the City Treasurer.**