



## COVID-19 Helotes Response April 7, 2020 – Helpful Resources

A national public health disaster has been declared for the United States of America. The [Center for Disease Control](#) (CDC) or [Texas Department of State Health Services](#) are reliable places for information as it pertains to the Coronavirus (COVID-19).

### Executive Orders

Governor Abbott issued an executive starting April 2 and lasting until April 30, 2020. [Click here to read.](#)  
Bexar County issued a new executive order starting April 7 and lasting until April 30, 2020. [Click here to read.](#)

### CDC Information

- [Symptoms of COVID-19](#)
- [How to protect yourself and your family](#)
- [Frequently Asked Questions \(FAQs\)](#)
- [Guide for creating Do-It-Yourself \(DIY\) cloth masks](#)

### COVID-19 Testing & Medical Support

- [San Antonio Metro Health](#)
- San Antonio: [How to Access COVID-19 Tests](#)
- San Antonio & Helotes: [We Care Mobile Health Services](#)

### Mental Health

- Texas Department of State Health Services – 24/7 toll-free [Mental Health Support Line](#)
- Helotes: [Olive Branch Counseling & Training](#)

### Seniors and Veterans

- [H-E-B Senior Support Line](#) – A personal shopper will deliver items to your home
- [Meals on Wheels](#) – Nutritious meals delivered by volunteers
- [TXServes](#) - Help for Veterans and their families with transportation, utilities, food, and more

### Residents

- Internal Revenue Service – [Personal stimulus checks](#)
- U.S. Department of the Treasury - [Social security and stimulus checks](#)
- Northside Independent School District – [Closure notices and food distribution locations](#)
- United Way of San Antonio and Bexar County – [Childcare assistance](#) or call 2-1-1 for details

### Business Owners

- Small Business Administration – Paycheck Protection Program (part of the stimulus)
  - [Video about the program](#)
  - [San Antonio District Office](#)
  - [Program loan information](#)
- [Is your business an essential service?](#)

Access to Helotes City Hall is limited in accordance with *Stay Home, Work Safe* measures. Phone calls (210-695-8877) and emails ([publicrelations@helotes-tx.gov](mailto:publicrelations@helotes-tx.gov)) are the primary methods of doing business.

Follow the City of Helotes on social media (Facebook, Twitter, and Nextdoor) for more updates.