



## City of Helotes

(210) 695-5916

Contact: [publicrelations@helotes-tx.gov](mailto:publicrelations@helotes-tx.gov)

---

### **Coronavirus (COVID-19) Update – March 17, 2020 (2 of 2)** *Declaration of Public Health Emergency issued for Bexar County*

As the City of Helotes actively monitors the emerging COVID-19 situation, we are following the recommendations announced by Bexar County regarding public gatherings and other procedures to minimize the spread of germs in our communities. On Friday, March 13, Bexar County issued a declaration of public health emergency, which includes the City of Helotes. The declaration included the follow directives:

- Officially declared a local state of disaster and public health emergency throughout Bexar County as of 11:30 a.m. on March 13, 2020 and continuing for a period of 7 days. \*
- Activated the Bexar County Emergency Management Plan, which authorizes assistance and aid as necessary.
- Prohibited all indoor and outdoor public and private gatherings within an enclosed space of 500 or more persons.
- For all other gatherings in enclosed spaces, strongly recommended that events with 250 or more persons be canceled or rescheduled.
- Required all organizations who serve high-risk populations to follow the CDC guidelines for social distancing.
- [Click here](#) to read the complete declaration on the Bexar County website.

**Helotes City Hall remains open for business. The health of our staff, residents, and visitors is a priority, so we encourage the public to use City website at [www.helotes-tx.gov](http://www.helotes-tx.gov) to access our online services or contact us by phone to conduct business, when appropriate.**

Use the following links to complete transactions through the City of Helotes website:

- [Complete a permit application](#) (building permits, temporary food licenses, and more) and pay online with a credit card.
- [Pay a Court ticket.](#)
- Submit a [Public Information Request.](#)
- [Submit a concern using SeeClickFix](#) and it will be routed to the appropriate City department for resolution. Submit non-emergency concerns, such as graffiti, potholes, and more!

If you would like to speak with a specific City of Helotes Department, call the following: City of Helotes Main (210) 695-8877, Police Dept. (non-emergency) (210) 695-3087, Dispatch (non-emergency) (210) 695-2500, Fire Department (210) 695-3572, Municipal Court (210) 695-5903, Development Services (210) 695-5905, or Admin/Public Relations (210) 695-5916. Always call 911 during an emergency.

*\*Unless extended by Commissioners Court.*